DAA NORTHWEST IN-LANE ATTENDANCE:

What to Expect When Attending our Spokane, Washington Auction

October 5, 2020

As we gradually transition our Washington State auctions back to in-person live sales, we are carefully considering every facet of your MAG buying and selling experience. Our top priority is ensuring you and our employees remain safe and healthy while doing business. With that and our state's COVID-19 guidelines in mind, we are providing the following road map to attending our in-person DAA Northwest auctions.

I. What to Expect When You Arrive

- a. Please enter through our main administrative office doors.
- b. Wear a face mask that covers both your nose and mouth. If you don't have a mask, we will provide one.
- c. When you enter the building, you'll be welcomed by MAG team members who will ask you to sign-in. By signing, you confirm that you are COVID-19 symptom-free and have not, to the best of your knowledge, been exposed to any person(s) with COVID-19.
- d. Please pick up your bidder badge at our front counter; our self-serve bidder badge kiosks are temporarily closed.
- e. Only our lot, lobby, restroom, dealer sales office, and auction arena will be open to customers on Sale Day. To minimize exposure, please do not attempt to enter any other office areas.
 - NOTE: Maximum customer occupancy in our Spokane Dealer Sales Office is 8 persons. Please be sure to keep a mask on and practice social distancing.

II. Bidding, Buying, and Selling

- a. Once you've checked-in and have your bidder badge, please proceed to the auction lanes.
- b. Maintain at least 6' between yourself and others and continue wearing your face mask.
- c. Vehicles will be displayed on our video monitors; no vehicles will run through the lanes.
- d. You will work with auctioneers and ring staff as you bid, buy, and sell.
- e. You will sign for purchases and order BPP post-sale inspections from one centralized lower auction block.

III. Titles and Payments

a. When it's time to pay for purchases or process titles, visit our team at the front counter. Please be sure to maintain a safe social distance of 6 feet if you are in line with other customers.

IV. Hungry? We've got it covered.

- a. We will provide individually wrapped and served breakfast sandwiches in the lanes October 8th. Our Spokane cafeteria will not be open for food service.
- b. DAA Northwest's latte stand will open at 8:00 AM and will serve brewed coffee and espresso beverages.

We will continue to keep you informed as we gradually transition back to in-person live auctions.